



...a Journey with Purpose

MARBEH INFORMATION TECHNOLOGY ADVISORY SERVICES (PTY) LTD

Your Trusted ICT Advisor | Company Profile

www.minc.life

Cell: +264 81 274 4005 . E-Mail: contact@minc.life



VISION & MISSION

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Vision

To leave an imprint of order so that the harvest can be plentiful.

Mission

Be an Independent ICT Trusted Advisor that brings clarity.

VALUES

- T - Transparency
- R - Relationship driven
- U - Uncompromising values
- S - Security orientated
- T - Transforming results

And whatever you do,
do it wholeheartedly...
"Paul - Col 3:23"



ABOUT MINC ?

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The Journey from Strategy to Success

Minc has emerged as a locally owned, boutique independent management consulting firm combining unique expertise, providing quality services and creative solutions. We are designed to address clients' individual needs in, inter alia, IT Project Management, Solutions Architecture, Mentorship / Management / CIO services and Business Digitalization. Minc's head office is located in Windhoek, the beautiful capital city of Namibia. While our focus is on the Namibian market, we do engage world-wide.

- Minc is a (PTY) LTD established in 2017.
- Incorporating key skills as a unity to deliver professional services.
- Minc is a **“Catalyst”** to grow your ICT maturity to reach its full potential.
- Minc's focus on **“ICT MANAGEMENT”** ensures that “People, Processes, Technology and Data” is optimally managed to ensure an efficient ICT operation.
- As your **“ICT Trusted Advisor”** Minc offers the knowledge, experience, and subject matter expertise required for advising business ICT strategy in an ever-growing digital era.
- The **“Auditor” cannot be the “Implementor”**. **Guidance** will be provided to uplift the technical skills.



Core Team:

Johannes Maritz



Andre de Jager



Alex Klein



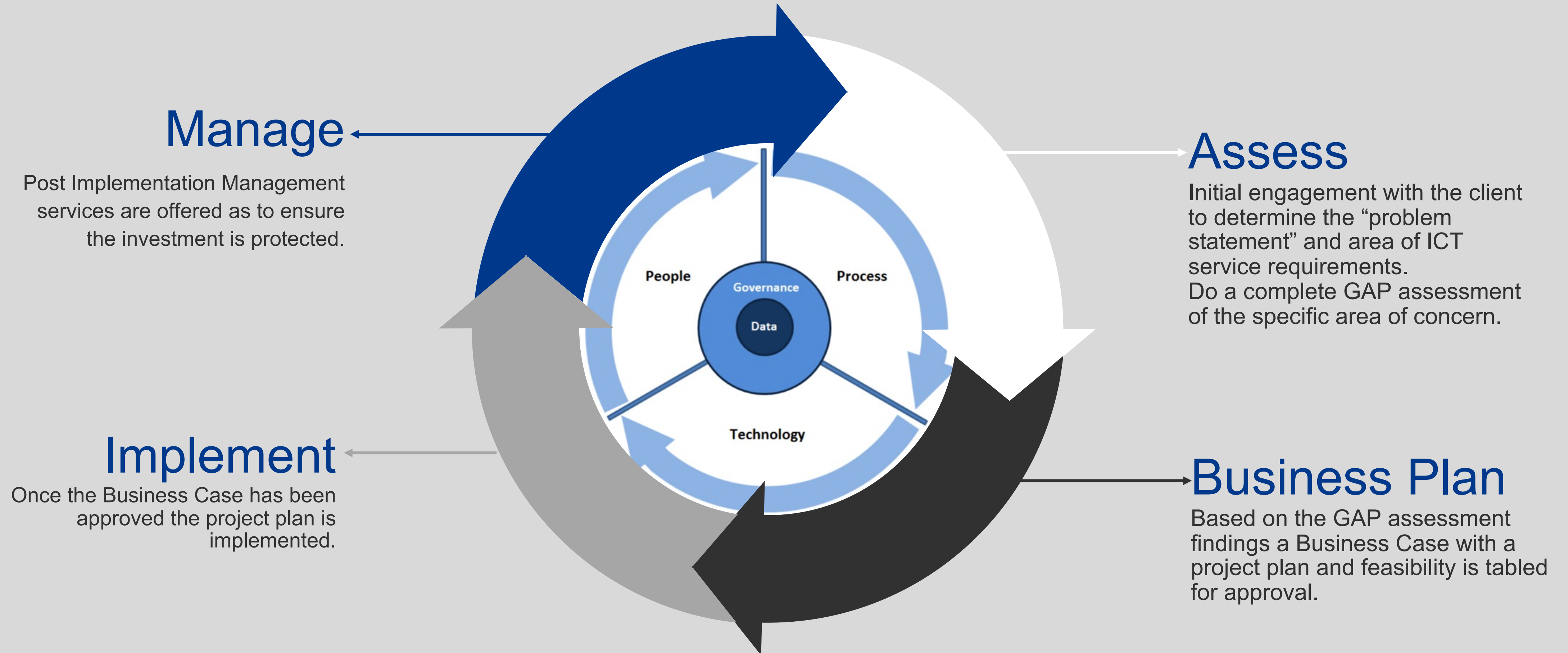
Sub-Contractors:

- We have a group of more than 10 Sub-Contractors excluding Business Partners.



METHODOLOGY

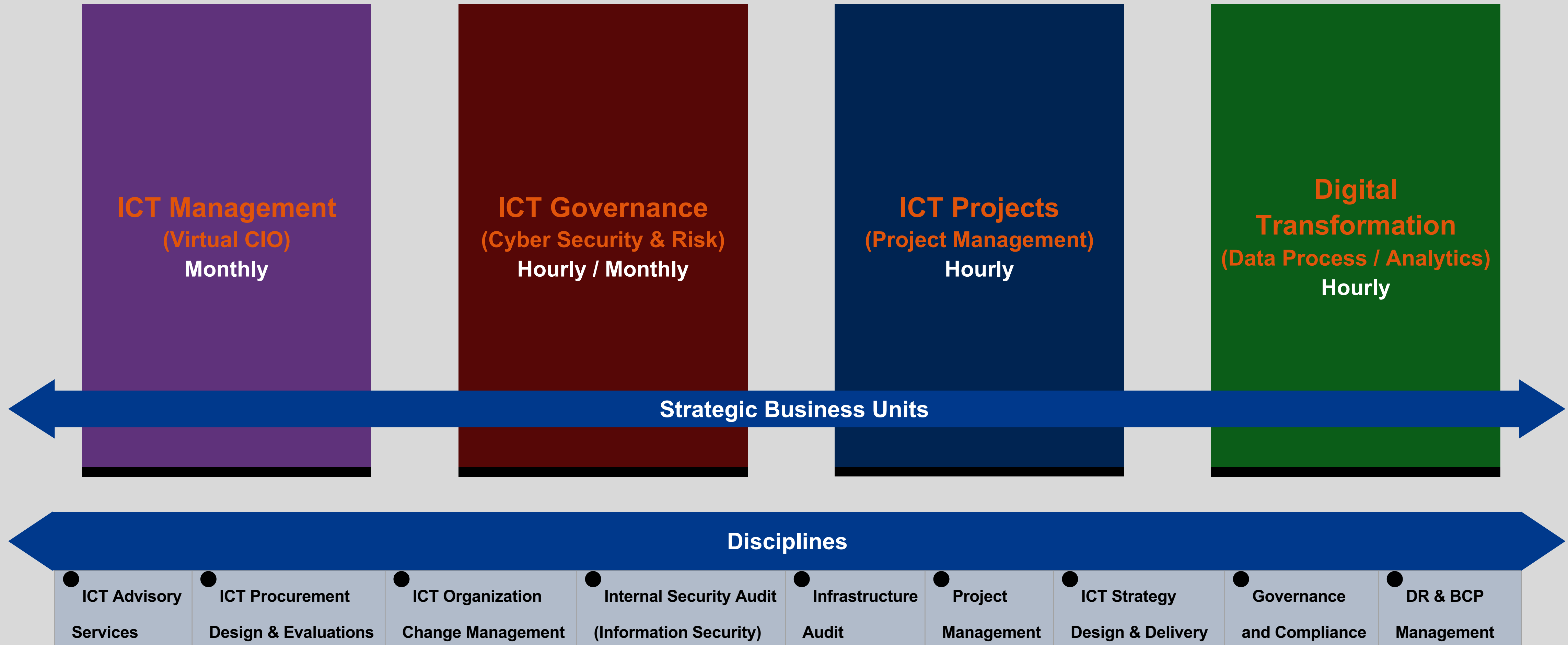
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ICT SERVICE OFFERINGS

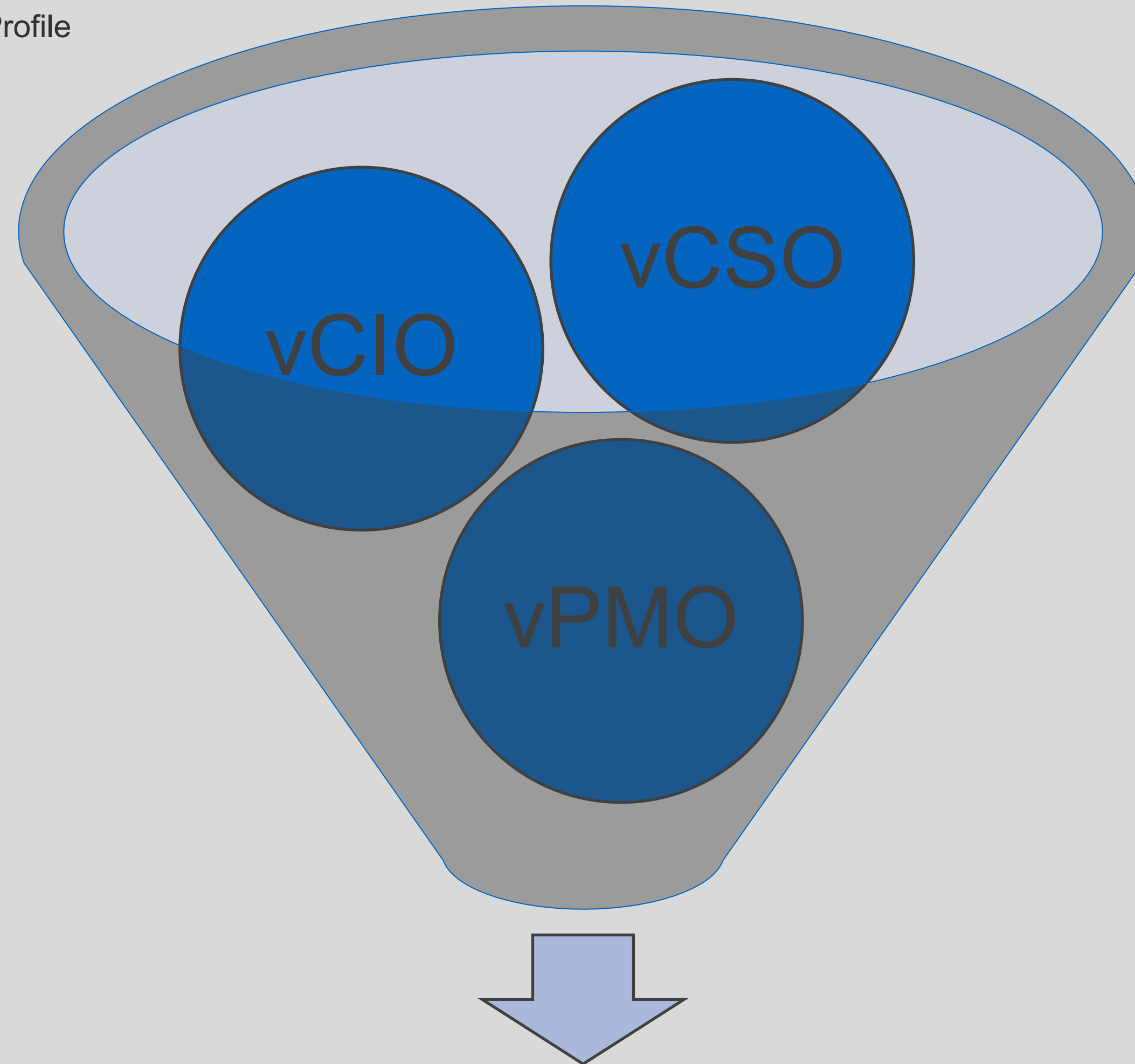
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ICT TRUSTED ADVISOR

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ICT Trusted Advisor

MANAGING ICT

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Analysis

80%

Gartner research shows that an average of 80 percent of mission-critical application service downtime is directly caused by people or process failures. The other 20 percent is caused by technology failure, environmental failure or a disaster.



Insight and Analytics



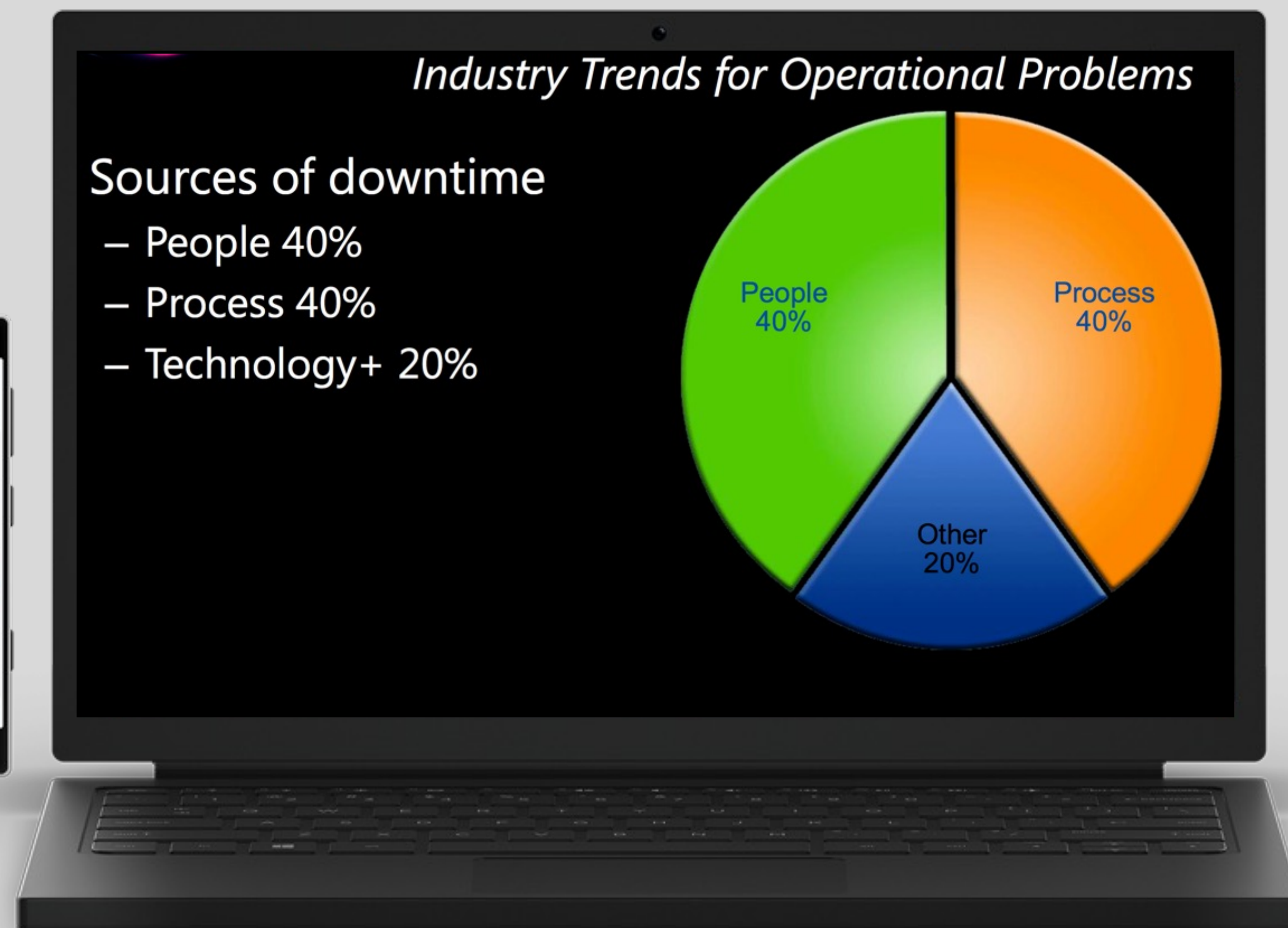
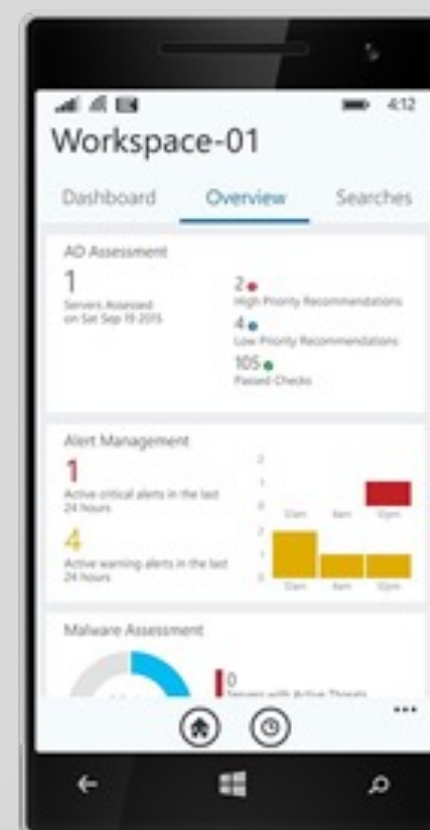
Security and Compliance



Automation and Control



Protection and Recovery





ICT ROLES IN THE ORGANIZATION

ICT Department / Service Provider

Virtual CIO

General Management Practices

1. Architecture Management
2. Continual Improvement
3. Information Security Management
4. Knowledge Management
5. Measuring & Reporting
6. Organizational Change Management
7. Portfolio Management
8. Project Management
9. Relationship Management
10. Risk Management
11. Service Financial Management
12. Strategy Management
13. Supplier Management
14. Workforce & Talent Management

Service Management Practices

1. Availability Management
2. Business Analysis
3. Capacity & Performance Management
4. Change Control
5. Incident Management
6. IT Asset Management
7. Monitoring & Event Management
8. Problem Management
9. Release Management
10. Service Catalogue Management
11. Service Configuration Management
12. Service Continuity Management
13. Service Design
14. Service Desk
15. Service Level Management
16. Service Request Management
17. Service Validation & Testing

Technical Management Practices

1. Deployment Management
2. Infrastructure & Platform Management
3. Software Development & Management

Overseeing relationships with ICT Department, contractors, and service providers.

ICT strategy to support company-wide goals.

Develop ICT policies, procedures, and best practices.

Development and oversight of the ICT budget.

Manage the planning, deploying, and maintaining ICT systems and operations.

Formulate the organization's software development needs.

Staying abreast with ICT trends and emerging technologies.

Provide justification and explain the benefits and risks of new ICT-related projects to the board of directors and other executives and stakeholders.



ICT PROJECT MANAGEMENT

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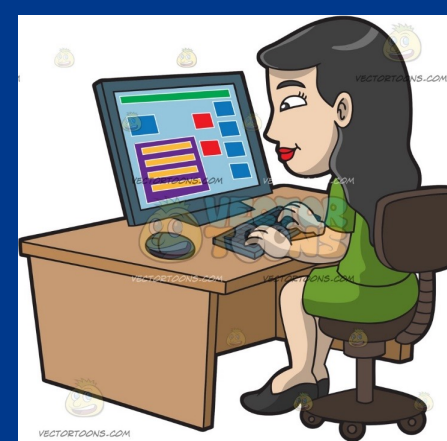
The Project Team



Project Sponsor



Project Manager



Project Admin



IT Staff / Vendors /
Technical Expert



Project Steerco

Initiation

- Building a business case
- Conducting feasibility reports
- Success Factors
- Involving stakeholders
- Creating a PID

Planning

- Scope
- Milestones
- Tasks
- Resources
- Time
- Communication

Execution

- Kick-off Meeting
- Delegating Tasks
- Task Execution

Monitoring and Controlling

- Daily SCRUM (15 Min)
- Task Comments & Feedback
- Weekly Project Steerco Standup
- Monthly Reporting

Closing

- Final Report
- Project Closure Sign Off



THANK YOU

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